



40-42 Friars Walk
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BN7 2XW

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Email: foi@secamb.nhs.uk

8th June 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/04/14.

You requested the following information:

I am a Paramedic Practitioner completing a BSc (hons) in Pre-hospital healthcare. I am currently doing a project on the feasibility of health promotion in the emergency pre-hospital environment. As part of this project I am looking at the average length of ambulance clinicians spending with their patients during an incident. This is to examine whether or not there is sufficient time for clinicians to engage in health promotion with their patient.

Having spent 9 years of my career with the London Ambulance Service and then with SECamb I am well aware of the average job time but I need specific official data for my dissertation.

I'm not sure where else I can get this information. Could you please advise me what the average 'on scene' time is and what the average 'time to hospital' is for the SECamb over the past 1-2 years?

Please see the table below which show the requested information.

Financial year	Average on scene time (minutes)	Average transport time to hospital (minutes)
2015/2016	34	17
2014/2015	32	17

This data has been extracted using the following parameters:

The on scene times relate to all responses except Green 4 HCP transport requests, which have been removed.

The on scene clock starts are based on all resources excluding defibrillators, Community First Responders and Fire Responders.

The data has also been checked to eliminate any rogue data (assignments longer than 1,440 minutes).

The 'Average transport time to hospital' is the time from leaving the scene of the incident to arrival at hospital (it excludes the time to get to scene and the on-scene time).

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust